EBSCO invests time and resources to provide all users with access to the company's products. Accessibility is a key consideration among the company's product development strategies.

EBSCO product development teams employ enterprise standards based on standards used by the U.S. Federal government for technology accessibility for people with disabilities, and web content accessibility guidelines developed by the World Wide Web Consortium (W3C).

EBSCO conducts user research with customers and employs third-party consultancies to periodically test and review the accessibility of EBSCO products. Findings from these efforts inform the EBSCO accessibility roadmap.

EBSCO's commitments to support accessibility include:

- Completing annual accessibility audits conducted by a qualified third party
- Testing EBSCO platforms with JAWS and/or NVDA
- Conducting usability studies with visually and physically impaired users
- Working directly with institutions and their users to address their concerns

Notable assistive technology features of LearningExpress Library and PrepSTEP include:

- Transcripts for videos
- Descriptive page titles and alternate text for meaningful images
- ARIA landmarks to assist users with screen readers
- Access keys for keyboard-only navigation

Watch the video about accessibility at EBSCO: https://www.ebsco.com/technology/accessibility