Google Sign In - FAQs for Administrators

Google Sign In is an authentication method that allows users to create a personal My EBSCOhost account using their Google account credentials.

Note: Google Sign In is not available to users of Dynamic Health, DynaMed and DynaMed Plus.

How do I enable Google Sign In for my patrons using EBSCOadmin?

While these settings are typically enabled by default in EBSCOadmin, you can ensure this is the case for your account using the following steps.

Step 1: Enable Personalization and Google/Social Authentication

2. Click the Site/Group Maintenance link in the upper right of the screen.
3. Click the Group tab and click the name of the group for which you would like to enable Personalization.
4. Check the box for the Personalization Allowed setting.
5. Check the box for the Enable Google/Social Authentication setting.
6. Click Submit.

In addition, if you would like your users to be able to authenticate into EBSCOhost, EBSCO Discovery Service, and Explora using their newly created My EBSCOhost account, you can enable Personal User Authentication.

Step 2: Enable Personal User Authentication

1. Click the Authentication tab at the top of the EBSCOadmin screen.
2. Click the Personal Users sub-tab.
3. Set the Enable Personal User Authentication radio button to Yes.
4. Click Submit.
Am I able to batch upload Google accounts for my institution's users?

Because users are required to provide consent to Google to allow access to their accounts, batch uploading is not available for Google Sign In.

Can I change the User Group my patrons authenticate into via their Google credentials?

Yes, you can reassign individual Personal User accounts to a different group in EBSCOadmin. However, this may affect your patrons' ability to access items they have saved to their personal folder, depending on the databases available within the profiles in the user group to which they are reassigned.

To reassign Personal User accounts to a different user group:

2. Click the Authentication tab at the top of the EBSCOadmin screen.
3. Click the Personal Users sub-tab.
4. Click the hyperlinked User Name for the account which you would like to reassign.
5. Select the new user group from the Group ID drop-down menu.
6. Click Submit.

How do I disable Google Sign In for my Institution?

If you choose not to make Google Sign In available to your patrons, it can be disabled in EBSCOadmin using the following steps.

To disable Google Sign-In:

2. Click the Site/Group Maintenance link in the upper right of the screen.
3. Click the Group tab and click the name of the group for which you would like to disable Google Sign In.
4. Uncheck the box for the Enable Google/Social Authentication setting.
5. Click Submit.
See also:

- Google Sign In FAQs (for end users)