Google Sign In - FAQS

What is Google Sign In?
Google Sign In allows you to create a personal My EBSCOhost account using your Google account (i.e. Gmail account).

Notes:
• At this time, Google Sign In is only available with the creation of new My EBSCOhost accounts.
• Google Sign In will not be available to users of Dynamic Health, DynaMed and DynaMed Plus.

Benefits of signing in with your Google account
• You don’t need to remember additional credentials to access your personal My EBSCOhost account.
• EBSCO recognizes you by the same credentials as your institution does.
• Once you are signed in using Google, you can seamlessly authenticate and personalize using the same Google credentials.
• You can access EBSCO resources more securely because EBSCO does not store Google usernames and passwords.

How do I create a My EBSCOhost account using my Google Account?

To create a personal My EBSCOhost account with your Google account:

1. Log into My EBSCOhost, EBSCO Discovery Service or Explora with your institutional credentials. (IP address, Username/Password, Library Bar Code, etc.)

2. Click the Sign In link in the top toolbar.

3. Click the Create new Account link.

   Note: You can also click Sign in with Google on the EBSCO login screen.

4. If you are on the Create a new account screen, click the Sign up with Google button.
   • If you are already logged into your Google account, you are prompted for permission to associate your account with EBSCO.
If you are not logged into your Google account, you are presented with the Google sign-in screen to enter your credentials (i.e. username and password).

If you do not have a Google account, click More Options and select to create a new account.

5. After successful Google sign-in, click Continue to confirm you wish to create a new account using your existing Google credentials.

6. Click Continue after your account has been created.

**How do I sign into my personal My EBSCOhost folder account using my Google account?**

If you have already created your personal account with Google, you can sign into your account at any time.

**To sign in to your personal account with your Google credentials:**

1. Sign into EBSCOhost, EDS or Explora at [https://search.ebscohost.com](https://search.ebscohost.com) with your institutional log in credentials.

2. Click the Sign In link in the top toolbar.

3. Click the Sign in with Google button.
   
   ◦ If you are already logged into your Google account, you are seamlessly authenticated into your personal account.
   
   ◦ If you are not logged into your Google account, you are presented with the Google sign-in screen to enter your credentials (i.e. username and password).

After successfully logging into Google, you are returned to the previous screen you were on.

**How do I sign into EBSCOhost, EBSO Discovery Service, Explora using my Google account?**

If your administrator has enabled Personal User Authentication for your institution’s account, you are able to use the account you created to sign in with your Google account.

**To sign into EBSCO with your Google account:**

1. Go to [https://search.ebscohost.com](https://search.ebscohost.com).

2. Click the Sign in with Google button above the EBSCO login method.
   
   ◦ If you are already logged into your Google account, you are seamlessly authenticated into EBSCO.
If you are not logged into your Google account, you are presented with the Google sign-in screen to enter your credentials (i.e. username and password) before being logged into EBSCO.

Can I use my existing personal My EBSCOhost account to log in with Google?

At this time, you must create a new My EBSCOhost account using your Google account to use this authentication option.

Can I use my GSuite for Education account to log in to EBSCO?

No. You must use your existing Gmail account or create a new Google account to sign in to EBSCO.

Are my existing folder items carried over into my new My EBSCOhost account?

Because you must create a new account in order to use your Google account credentials, the folder items you have previously saved do not appear in your new account.

Why am I unable to sign in to EBSCOhost, EDS, or Explora with my Google account?

If your administrator has not enabled Personal User Authentication for your institution, you would not be able to use the personal My EBSCOhost account you created with your Google credentials to log in. They would only be used for logging into your personal folder account.

Please contact your institution’s library administrator for more information.

Why did I receive a message that I must re-authorize my credentials to sign in to EBSCOhost?

Depending on how your administrator has configured your personal account, you will be required to periodically re-authorize your credentials between every 90 to 365 days.
To re-authorize your personal account, begin by logging into EBSCOhost using your institutional credentials, i.e. IP address, ID and password, library bar code, etc.

After logging in, click the **Sign In** link and sign in to your personal account with Google. Once you are signed in, your account is re-authorized.