How do I set my preferred authentication for the Flipster mobile app?

Set-up Flipster Mobile

The Flipster apps for iOS and Android enable your users to find and read your institution's Flipster digital magazines on their mobile devices. Take the following three steps to ensure you are maximizing your investment:

**Step 1:** Verify that you have a Flipster mobile app profile set-up for your institution. If you need a Flipster mobile app profile to be set-up, please contact support@ebsco.com.

**Step 2:** Make your library discoverable in the mobile app via EBSCOadmin. For instructions on how to enable the Flipster Mobile App for your institution, click here.

**Step 3:** Set the preferred order of authentication to meet the needs of your organization. This step is very important as it will determine the order of authentication methods the app will attempt to use to authenticate users when they log in to browse for magazines. Please take steps to verify that your most common authentication option is selected for mobile app usage.

Setting up a Preferred Authentication order

By default, the order is set to (ip, uid, cpid). If you do not modify these settings from the default the app will first check the IP address. If their IP address is not recognized (i.e. user is off campus) the user will be prompted for a User ID and Password.

To enable user access to your Flipster magazines from anywhere - via your proxy server, library card number, or patron files (to name a few) - you need to modify this setting in EBSCOadmin. Doing so will guarantee easier access.

To update the settings, first determine which order of authentication you want the app to use. Then set-up your preferred authentication order using the steps below:

2. Click the Authentication Tab, then click the Preferred Authentication Sub-Tab.
3. **Preferred Authentication settings:**

   - **Preferred Authentication Order**: Select your authentication methods in the order you would like them administered in the app.

     For example, enter ip, uid, cpid (the default setting) to force the app to first check the user’s IP address to authenticate. If their IP address is not recognized, the user would be prompted for their user ID and password. Below the ID and password field, a link to authenticate using CPID (library bar code) would be displayed.

   **Proxy Authentication**: To set your institution’s proxy as the preferred authentication method for the Flipster app, select your Proxy from the drop-down menu. When a proxy is selected, it becomes the only authentication method available for users of the Flipster app and you do not need to add anything to the **Preferred Authentication Order** field.

     If you need information on setting up your Proxy in EBSCOadmin, please see: [In EBSCOadmin, how can I embed my Proxy Server settings in my EBSCOhost URL?](https://help.ebsco.com/interfaces/Flipster/Administration_User_Guide/set_preferred_authentication_for_Flipster_app)

4. Click **Submit**.

**Using Multiple Authentication Methods**

Using the Preferred Authentication settings, you can make multiple login methods available to your users. For example, in addition to ip, uid, and cpid, you could add CUSTUID (Patron ID) to the authentication string as shown here:

   `ip,uid,cpid,custuid`

In this case, after IP authentication fails, the User ID login screen is displayed with links to Library Bar Code and Patron ID authentication available on the page.

If you do not wish to use "silent" authentication methods (methods that do not require users to manually login) such as IP address you could simply enter:

   `uid,cpid,custuid`

**Available Authentication Methods**

The following authentication methods can be set up to log users into the Flipster mobile app.

- IP Address
- User ID and Password
- Library Bar Code (CPID)
- Patron Files
- Single Sign-On
- Shibboleth
• OpenAthens
• Proxy

To learn more about these authentication types, please see:
What authentication methods are supported for the Flipster Mobile App?