Why am I seeing an “Error in HttpHandler” when trying to access EBSCOhost with Navigator interface?

This error message will occur when a user attempts to access the EBSCOhost with Navigator interface with no databases selected. At least one database should be defaulted On for the profile in EBSCOadmin.

To correct this, please perform the following steps in EBSCOadmin:

1. Log in to EBSCOadmin and access the Customize Services tab.
2. Select the appropriate EBSCOhost with Navigator profile.
3. Select the Databases sub-tab.
4. Make sure at least one database has the Default to Selected radio button set to On.
5. Click Submit button to apply changes.