How to find the values needed in EBSCOadmin for the Shibboleth Affiliation & Entitlement fields

First you need to create a Shibboleth Affiliation in EBSCOadmin if you have not done so already. This will allow you to select your region/group and institution from the drop down list when obtaining the debug information below.

**Note:** EBSCO Supports SAML versions 1.1 and SAML 2.0.

To create a Shibboleth Affiliation in EBSCOadmin:
1. In EBSCOadmin, click on the **Authentication** tab.
2. Click on the **Shibboleth/SAML** sub-tab.
3. Select **Add Group Mapping**.
4. Select **Group ID** (in most cases this will be the Main User Group).
5. Select your Region or Group from the **Federation** drop-down list.
6. Select your Institution from the drop-down list.
7. Put in the proper values for **Scoped Affiliation** and/or **Entitlement**. (Enter a false value in the affiliation field if these values aren't known yet.)

To find the Shibboleth Affiliation & Entitlement values for EBSCOadmin:
1. Go to the following URL replacing "XXXXXXX" with your Customer ID number:
2. From the drop-down list, select your **region/group** and then select your **institution**.
3. Login with your Shibboleth user values.
4. The Shibboleth Debug Info will include which values are required for that particular user's login. Use the steps 1-7 above to enter these values into EBSCOadmin.
5. If the debug information returns multiple affiliations or entitlements in one line separated by a semicolon, you will need to create individual entries in EBSCOadmin (example below).

**Note:** If you receive "Error 103", do steps 1-5 again in the same browser window and the returned debug information will appear as expected.

**Debug information example:**
Got Affiliation: member@university.edu;STAFF@university.edu
Got Entitlement: urn:mace:dir:entitlement:common-lib-terms

**What you need to enter into EBSCOadmin:**
Entry #1
Affiliation: member@university.edu
Entitlement: urn:mace:dir:entitlement:common-lib-terms
Entry #2
Affiliation: STAFF@university.edu
Entitlement: urn:mace:dir:entitlement:common-lib-terms

Please note that you might need additional affiliations in EBSCOadmin to accommodate all of your user types. (for example: members, staff, student, faculty, employee)

UK federation members can also click HERE to troubleshoot their affiliation values

See also:

- How do I set up Shibboleth Authentication?
- What are SHIBBOLETH standard names for attributes?
- Which federations does EBSCO support for Shibboleth authentication?