If your institution orders e-resources through EBSCO, these titles can be automatically added to and updated within Holdings Management. This includes your databases in EBSCOadmin, as well as, any eligible1 online orders you have placed through EBSCO Subscription Services (ESS).

How does this work? Customer Satisfaction will associate your ESS Account Number(s) to your EBSCOadmin customer account. ESS Account Numbers are used by your Regional ESS Office to process your EBSCO orders. If you use EBSCONET to place your EBSCO orders, these are the same account numbers that are accessible to you when placing those orders.

While we can identify your ESS Account Numbers in our system, it is not clearly evident to us which resources you may or may not want appearing to your end users. Additionally, if you have access to resources via another institution, this relationship may not be indicated within our systems. If you find that resources are missing, or have been added incorrectly, please contact Customer Satisfaction requesting the ESS Account Numbers currently linked into your EBSCOadmin account.

1 Orders for titles using the Single User access model are not eligible for inclusion within Full Text Finder. Single User access is not meant to be used institutionally, so for this reason, you may find they have not been added to Holdings Management.