Enabling HTTPS authentication in EBSCOadmin

Enabling HTTPS for supported EBSCO profiles encrypts the data between the user's browser and the servers for search terms sent to EBSCO, search results retrieved for a user, as well as links out, where supported.

The library administrator enables HTTPS access at the profile level. Only those profiles for which HTTPS access is available will display.

Please note that enabling HTTPS may resolve issues with the folder feature when going through a proxy server.

To enable HTTPS authentication:

2. Click the Authentication Tab, then click the HTTPS sub-tab.
3. Locate the profile that you want to enable, and set the radio button to On.
4. Click Submit. When your users log in, they will be directed to a secure connection.

Changes to EBSCOadmin’s HTTPS tab should take place within 15 minutes. However, administrators have the ability to force changes through EBSCOadmin if they do not see their changes reflected.

After clicking the Submit button:

1. Wait five minutes.
2. Click the View Changes on EBSCO link on the Customize EBSCO Services screen.

Changes should be triggered and appear after five to fifteen minutes.