This page enables you to browse all of the available support documentation related to the EBSCOhost research interface.

EBSCOhost is a powerful online reference system accessible via the Internet. It offers a variety of proprietary full text databases and popular databases from leading information providers.

See also:
- EBSCO Interfaces User Guide
- EBSCO eBooks
- EBSCO Audiobooks
- EBSCOhost - Frequently Asked Questions (FAQs)

This guide features the available Frequently Asked Questions related to using EBSCOhost.

- Accessibility – Navigation Guide
- Accessing EBSCOhost on a Mac - Troubleshooting FAQs
- What is the Accession Number (AN) in EBSCOhost records?
- Can I access my university's databases from my public library web site?
- Adding the EBSCOhost Toolbar to your Firefox browser - FAQs
- Do I need to adjust my firewall or antivirus settings to access EBSCOhost?
- Associated Press (AP) Images Collection - FAQs
- Why would an article not be available to read in EBSCOhost?
- ATLA Religion Database - Frequently Asked Questions
- How do I authorize/reauthorize my personal user account?
- What's the difference between an author search using the AU field code or clicking an author name in the detailed record?
- What are the available Result List display formats in EBSCOhost?
- Benefits of Custom Integration - White Paper
- Book Index with Reviews - Frequently Asked Questions
- Book Review Digest Plus (H. W. Wilson) - FAQs
- Book Review Digest Retrospective: 1903-1982 (H. W. Wilson) - FAQs
Why can't I see the AP Videos Carousel when I access EBSCOhost via EZproxy?

- Can I obtain Title Change Reports for EBSCO databases?
- What if I'm not a member of a library? Can I use EBSCOhost Connection?
- How are the categories in the "Refine Results" area of the Result List generated?
- Is there a limit to the number of characters or words that can be included in a query submitted to the EBSCOhost search engine?
- Can I choose the display name for the filter tab for my library holdings in PubMed?
- Does closing the browser end my EBSCOhost session?
- How do I configure America: History & Life and Historical Abstracts for access via Z39.50?
- Connectivity Troubleshooting
- How can I control the font size in the EBSCOhost interface (for the visually impaired)?
- Where can I find copyright information about full text articles in EBSCO's EBSCOhost databases?
- What is meant by a core title versus a priority title?
- Which databases support the Related Images feature in EBSCOhost?
- What is the difference between EBSCOhost SmartLinks and EBSCO SmartLinks+?
- What is the difference between the Image Collection and the Image Quick View Collection?
- What is the difference between Persistent Linking and EBSCO SmartLinks?
- What is the difference between Subject facets and Subject: Thesaurus Terms facets?
- What is the difference between word indexed and phrase indexed searchable field codes?
- Can I disable color and still have access to links and navigations?
- What are the Document Types assigned to EBSCOhost content by EBSCO Editorial Staff?
- Does EBSCOhost work with Zotero?
- Does EBSCO support RSS Feeds for Alerts?
- Why don't I see SmartLinks in EBSCOhost for some of my EBSCO Electronic Journals Services (EJS) titles?
- What if I do not want my institution to participate in EBSCOhost Connection?
- EBSCOhost Best Practices: Finding Key Articles
- Does EBSCOhost comply with the current Web Accessibility Initiative (WAI) guidelines?
- EBSCOhost Connection - Frequently Asked Questions
- Why is EBSCOhost Connection not IP Authenticating in Internet Explorer 9?
- EBSCOhost Database Short Names List
- I have a search alert configured for several databases, will EBSCOhost eliminate duplicate results from the alert if the same result is found in multiple databases?
- EBSCOhost Error Codes 109 and 120
- Why does EBSCOhost highlight individual search terms in bold when I am employing an exact phrase search that comprises multiple terms?
- EBSCOhost OpenURL - Frequently Asked Questions
Can EBSCOhost PDFs be read by JAWS® and other screen reader software?

- EBSCOhost Persistent Links - Frequently Asked Questions
- In EBSCOhost databases, what are Primary Source documents?
- General information about EBSCO's EBSCOhost proprietary databases
- EBSCOhost Premium Channel on QUOSA - FAQs
- Can EBSCOhost records be downloaded in MARC format?
- EBSCOhost Searchable Cited References - FAQs
- EBSCOhost Searching Tips
- What are EBSCOhost Secondary Databases?
- In EBSCOhost, can I select all results at once for printing, emailing or saving?
- EBSCOhost Text Link
- How does EBSCO abstract and index EBSCOhost articles?
- EBSCO's Commitment to PDF Quality
- EBSCO's Commitment to Quality - Subject Indexing
- How does EBSCO create subject headings for EBSCOhost articles?
- EBSCO ILS Linking Initiatives
- How are EBSCO's MARC records altered to meet the guidelines specified in the MARC-21 standard?
- Does EBSCO offer any free resources?
- Does EBSCO support the use of CrossRef in conjunction with EBSCOhost?
- Do EBSCOhost users receive an alert renewal notification concerning the expiration of their Search or Journal Alerts?
- Does EBSCOhost support Firefox Extensions for accessibility?
- Can EBSCOhost provide links to open access publishers and services such as BioMed Central and PubMed Central?
- ERIC Database - Frequently Asked Questions
- I received an error code when I tried to log in to EBSCOhost. What do these error messages mean?
- Exporting EBSCO Citations to EndNote - FAQs
- Is it possible to export all of my EBSCOhost search results at once?
- Can I export citations from EBSCOhost to Reference Manager?
- Can I export citations to EasyBib?
- Can I export my results in XML format?
- Frequently Asked Z39.50 Questions
- Can full-text articles retrieved from EBSCOhost databases be sent to other libraries as part of interlibrary loan services?
- Why are the full citation and abstract not included for certain articles?
- How can I get login credentials to access the full text of articles from EBSCOhost Connection?
- Gideon Online - FAQs
Why am I not seeing all of my subscribed services when I log in to EBSCOhost?
◦ What is Persistent Linking to the Publication Details screen?
◦ Why does my persistent link say no results found?
◦ Petroleum Abstracts TULSA Database with GeoRef - Advanced Searching
◦ Petroleum Abstracts TULSA Database - Basic Searching
◦ Why do I see PHOTO (COLOR) in the HTML Full Text but no photo is available?
◦ Primary Search - Frequently Asked Questions
◦ How can I print an HTML document that is too wide for the page?
◦ How do I print PDF files when using Adobe Reader X?
◦ I've logged into EBSCO before. Why am I being prompted to log in when I click the link in my Alert or other Persistent Link?
◦ PsycINFO - Frequently Asked Questions
◦ PsycINFO User Guide
◦ PsycTESTS on EBSCOhost User Guide
◦ What is a publication search on EBSCOhost?
◦ PubMed Linking - Frequently Asked Questions
◦ Readers’ Guide Full Text Select (H. W. Wilson) - Frequently Asked Questions
◦ Reading EBSCOhost PDFs with Adobe Reader
◦ Why did I receive an "Authentication Failed" message after logging in to EBSCOhost?
◦ Why do I receive the message "The Web page could not be saved to the selected location" when saving full text?
◦ Why am I receiving an "Invalid User ID and Password" response to my login?
◦ How do I refine my search in EBSCOhost?
◦ What is the Related Information feature on the EBSCOhost result list?
◦ How is relevance ranking determined in EBSCOhost?
◦ How do I report a missing issue for a journal in EBSCOhost?
◦ How can I request an article from my library when full text is not available?
◦ Research Starters - Business - FAQs
◦ Research Starters - Education - FAQs
◦ Research Starters - Sociology - FAQs
◦ Rosetta Stone Library Solution - Promotion Kit
◦ How do I save EBSCOhost records with PDF Full Text?
◦ What are School and Public Library Market Profile Defaults?
◦ Tips for Searching Biography Reference Bank on EBSCOhost
◦ Searching EBSCOhost with Default Search Fields
How do I search EBSCOhost for articles from specific issues within the Publication Authority File?

How can I search for content by date using the DT field code?

How can I search for an exact phrase only?

How do I search for non-English titles in a database?

Can search results be formatted in citation formats such as MLA, APA, etc?

How are seats on a simultaneous user controlled database opened up?

When I open a PDF, why do I see a rights holder message instead of the full text record?

Why don't I see my search term in a record that is in my result list?

Why am I getting a 'Session Timed Out' error message?

How do I set up access to EBSCOhost from my Z39.50 client?

How can I set up my Adobe Reader for accessibility?

Why Are Single Quotation Marks used Instead of Double Quotation Marks in EBSCO citations?

Why do I sometimes get "No results were found" for supplemental content on the EBSCOhost OpenURL server from PubMed LinkOut?

Why do some of the records in PsycARTICLES contain an article title of [Untitled]?

Sometimes I find spelling or grammatical errors in articles. What does EBSCO do to prevent these?

STM Source - Advanced Search Guided Style

STM Source - Advanced Search Single Find Field

STM Source - Basic Search

Can I submit content for publication on EBSCOhost?

How do I use the Suggest Subject Terms feature in EBSCOhost?

Time Inc. Magazine Archives FAQs & Sample Searches

What are the Topics used in Research Starters - Business?

What are the Topics used in Research Starters - Education?

Transitioning to EBSCOhost Help Sheets

How can I obtain a User ID and Password for logging in to EBSCOhost?

How do I use the Date Slider feature in EBSCOhost?

Using Limiters with Newspaper Source

Using RefWorks with EBSCOhost - Frequently Asked Questions

Video and Historical Image Content Available in History Reference Center

How do I view the EBSCOhost Result List by source types?

What are BISAC Subjects?

What are Publication Embargoes?

What are the database codes for Gale products?

What are the ISI Export tags?

What does EPC in Scope Notes refer to?
In a Thesaurus or MeSH search in EBSCOhost, what does it mean to explode a term?

- In a Thesaurus or MeSH search in EBSCOhost, what does the setting Major Concept mean?

- What is Bibliographic Management Software?

- What is Direct Export?

- What is GreenFILE?

- What is included in the author profiles in Communication and Mass Media Complete (CMMC) and Business Source Complete?

- What is included in the Encyclopedia of Animals?

- What is included in the Leadership & Management Video Collection?

- What is in the Image Collection database?

- What is LISTA?

- What is OpenDissertations?

- What is PubMed LinkOut and how do I set it up?

- What is Rosetta Stone?

- What is Teacher Reference Center?

- When searching the Thesaurus in EBSCOhost, what is the difference between Relevancy Ranking and Alphabetical results?

- What is the European Views of the Americas: 1493 to 1750 database?

- What is Z39.50?

- When accessing EBSCOhost via EZproxy, an "Application Level Exception" error message displays

- Where are the EBSCOhost Database Title Lists available?

- Which databases support PubMed LinkOut?

- How can I find out who sent me an email from EBSCOhost?

- When trying to access EBSCOhost, why am I being prompted for a user ID and password?

- Why am I receiving "A system problem has occurred" message?

- Z39.50 Connection Information

- Z39.50 MARC21 Record & BIB-1 Attributes

- What is Zero Results Prevention in EBSCOhost and how can I enable it?

See all »

- **EBSCOhost Mobile Application - User Guide**

This user guide covers how to install and use the EBSCOhost Mobile app.

- How can I create an EBSCOhost shortcut icon on my iPhone or Android device?
How can I download the EBSCOhost App for Android if I can’t access Google Play?

- How can I download the EBSCOhost App for Android if I can’t access Google Play?
- How do I download the EBSCOhost application for iPhone or Android Devices?
- How can I download the EBSCOhost App for Android if I can’t access Google Play?
- EBSCOhost App for iPhone and Android Users - Frequently Asked Questions
- EBSCOhost Mobile Applications - iPhone and Android
- Viewing Journal Article and eBook PDFs on a Tablet - System Recommendations

See all »

• EBSCOhost - Training & Promotion

This guide features the available training and promotion items for EBSCOhost, including several tutorials on how to use the EBSCOhost research interface.

- 10 Tips for Optimizing and Promoting Your EBSCO Resources
- Academic Search Promotion Kit
- Advanced Searching on EBSCOhost - Tutorial
- APA Databases on EBSCOhost - Tutorials
- Basic Searching on EBSCOhost - Tutorial
- Browsing Subject Terms in EBSCOhost Databases - Tutorial
- Citing Articles on EBSCOhost - Tutorial
- Creating Journal Alerts on EBSCOhost - Tutorial
- Creating a Search Alert in EBSCOhost - Tutorial
- EBSCOhost Mobile App for Android Devices - Tutorial
- EBSCOhost Mobile App for Apple Devices - Tutorial
- EBSCOhost Research Databases User Survey
- Using the EBSCOhost Result List - Tutorial
- Energy Resources Promotion Kit
- Frick Art Reference Library Periodicals Index - Tutorial
- Inspec on EBSCOhost - Tutorial
- Introduction to EBSCOhost - Tutorial
- Where can I find marketing & promotional tools to increase usage of my EBSCO databases?
- MAS Complete Teacher Guide
- MLA International Bibliography on EBSCOhost - Tutorials
This guide features the available Spanish-language versions of Frequently Asked Questions related to EBSCOhost.

- Aplicación Móvil de EBSCOhost - iPhone y Android
- Cómo crear y administrar una cuenta My EBSCOhost
- ¿Cómo puedo descargar la aplicación de EBSCOhost para los dispositivos iPhone o Android?
- Pesquisa com Operadores Booleanos
- ¿Los resultados duplicados son eliminados de las búsquedas en las bases de datos EBSCOhost y EBSCO Discovery Service (EDS)?
- Suscripciones de Registros MARC - Preguntas frecuentes