I've logged into EBSCO before. Why am I being prompted to log in when I click the link in my Alert or other Persistent Link?

To access persistent links without being asked to log in to EBSCOhost, a cookie must be stored and the "Use Cookies" feature should be activated in EBSCOadmin (even if you are using an authentication method other than cookie authentication).

To activate cookies in EBSCOadmin:


2. Click the Authentication Tab.

3. Click the Cookies Sub-Tab.

4. Consortium only: Select the Site Name, if applicable.

5. Select the Group ID, or select All Groups.

6. Set Use Cookies to Yes.

7. Click Submit. Your changes are saved.