How do I install and authenticate the DynaMed Plus app on my mobile device?

The FAQs on this page detail how to install and authenticate the *DynaMed Plus* app. For information on how to use the app after you’ve installed it, please see: [Using the *DynaMed Plus* app - FAQs](https://help.ebsco.com/interfaces/DynaMed_Plus/DynaMed_Plus_Mobile_App/install_DynaMed_Plus_mobile_app).

Q. What are the mobile device requirements for the *DynaMed Plus* app?

The *DynaMed Plus* App for Apple iOS devices requires:

- Any iPhone® or iPad® or iPod touch® running iOS 9.3 or higher
- Requires at least 900MB of memory when installed **with images**
  - OR-
  - Requires at least 500MB of memory when installed **without images**

The *DynaMed Plus* App for Android devices requires:

- Any Android device running Android 5.0 or higher
- Requires at least 900MB of memory when installed **with images**
  - OR-
  - Requires at least 500MB of memory when installed **without images**

Q. How do I download and authenticate the app on my device?

Begin by downloading the *DynaMed Plus* app from the iTunes or Google Play app store. After downloading, there are three ways to authenticate the app.

1. **Log in via your institution’s network.**

   Tap **Institutional Network** and then tap **Authenticate** to log in to the app if you are connected to your institution’s Internal Network or Local Internet via Wi-Fi. **Please note,** this authentication type must first be enabled by your institution.

2. **Sign in with your Personal User Account** to authenticate the app.

   Enter your personal user account credentials and tap the **Sign In** button.

   ◦ Don’t have a Personal Account? Create one by accessing *DynaMed Plus* on the web through your institution and then selecting the **Sign In/Create Account** link in the top right hand corner of the screen.
3. **Send yourself an Access Link from within *DynaMed Plus***.

   To authenticate the *DynaMed Plus* app with an Access Link:
   - On the *DynaMed Plus* interface on your computer, click on the **Get the *DynaMed Plus* Mobile App** link in the **Spotlight** area.
   - Enter your e-mail address and click **Send**. An authentication link is e-mailed to you.
   - Open the e-mail **from your mobile device** and tap the authentication link to authenticate the app.

   **Note:** If you do not tap the authentication link in the e-mail within 48 hours you will need to request a new authentication key from within *DynaMed Plus*.

After you log in, you are prompted to **Install with Images** or **Install without Images**. Installing without images allows you to install the content on your device while saving space on your device. Images are displayed on demand when connected to the internet.

**Note:** It is recommended that you are on a Wi-Fi connection for the initial download of *DynaMed Plus* content as well as when updates become available.

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**Q. Can I install the *DynaMed Plus* app on multiple devices?**

Yes. Your Personal Account credentials can authenticate the *DynaMed Plus* app on up to three separate devices.

**Q. Can I access *DynaMed Plus* app if I do not have a subscription?**

Yes, Guest Access allows non-subscribers to try out the *DynaMed Plus* app for up to thirty minutes, five times a month.

To access the app as a guest, tap the **Access *DynaMed Plus* as a Guest** button on the authentication screen.

**Q. Can I use the *DynaMed Plus* app offline?**

After installing the app and downloading the *DynaMed Plus* content, the app can be used offline without a wireless signal. A wireless signal is required to perform updates to the *DynaMed Plus* content when updates become available.

**Q. Does the *DynaMed Plus* app authentication expire?**

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Your Personal Account credentials will authenticate the app for 6 months. After that time, the app will prompt you to reenter your active credentials.

See also:

Using the DynaMed Plus Mobile App - FAQs